



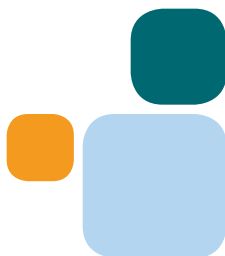
Generous Gifts





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Thank You to Our Donors

Every donation to Renfrew is important to us; we know our donors as individuals whose generous gifts make a difference in the lives of children and families, and we appreciate each and every one. On behalf of the children and families, our Board of Directors, our staff and volunteers, we thank them.

This year, we want to highlight a few of the many donors who have supported Renfrew over the years; all represent the generosity of our community.

You will read about the Buchanan family who have made their support for Renfrew much more than dollars, and about some of their friends who have joined in and are now valued supporters themselves.

You will read about other long term supporters, among them Tom and Marianne Spoletini, owners of Spolumbo's Fine Foods and Deli, whose support has grown to include providing fun (and delicious) barbecue events for the children and families from our five schools, and our entire staff.

You will also read about a young couple who came to Renfrew looking for a program for their child and who have become so appreciative of the help they received that they are now keen supporters who want to ensure that Renfrew is available to other families in the future.

And finally, you will read about a staff member who has worked at Renfrew for 26 years and who continues to

“ Each story illustrates how generous gifts make an impact, enabling Renfrew to ensure that every child has the opportunity to reach his or her maximum potential, and that we can continue ‘Helping Kids Soar’. ”

Exceptional Programs Have High Costs

It is costly to provide for the special needs of the children in Renfrew's programs. It can cost up to \$55,000 to outfit one room in one of our centres with the necessary specialized equipment (which must be replaced and updated on an ongoing basis) and these are expenses that can only be covered through fundraising and donations.



make annual donations to support the agency and the children. Through her words, you will see the amazing spirit of our staff.

Donations in the amount of \$929,000 received in 2009 allowed us to outfit our new location at the Child Development Centre at the University of Calgary, to purchase new buses, and to provide exemplary programs and services for over 4000 children in our own schools and in other schools in the general community.

Each story illustrates how generous gifts make an impact, enabling Renfrew to ensure that every child has the opportunity to reach his or her maximum potential, and that we can continue 'Helping Kids Soar'. On behalf of the Renfrew family, we are grateful beyond measure.



Janice McTighe

Janice McTighe
Executive Director



Kim LaCourse

Kim LaCourse
Associate Executive Director

Tom & Kim Buchanan

A Family Affair

When Kim Buchanan first enrolled her son Connor in Kindergarten at Renfrew's Bowness location, she had no idea how involved her family would become in supporting the organization. That first year, Tom was approached to help with the capital campaign to build Renfrew's Main school. Not only did his company, Founder's Energy, make a significant donation but Tom took on the job of chairing the campaign committee and, the following year, he became Chairman of Renfrew's Board of Directors, a position he has held for 13 years. Kim started out on the Parent Advisory Committee at the Renfrew Bowness location and then became involved in Renfrew's Annual Charity Gala. She has chaired the Gala Committee for more than 10 years now with a tireless commitment of time and enthusiasm. With her leadership, the Gala has grown to be one of Calgary's premiere fundraising events, with proceeds exceeding a million dollars several times.

Tom and Kim grew up in Calgary, attended school and university here. Tom built Founders Energy Ltd, a Junior Oil and Gas company and then converted it into Provident Energy Trust, which he developed along with partner Randy Findlay (also a Renfrew supporter – see page 10) into what is now a \$3B diversified energy company.

As a company and as a family, they are committed to giving back to the community in ways related to kids and families: their health, education and development as individuals.



Tom has contributed his considerable business acumen to Renfrew along with strong financial support. He describes how, back in 1996, Renfrew, as an organization, just struck a tone with him that resonated at a time when he had a young family and was looking to start giving back to the community. He was overwhelmed by the challenges faced by the kids and their families, was impressed with Renfrew's staff and management, and wanted to make sure that the much needed services would be available to those who needed them. He says that the best way to understand the work Renfrew does is to see it in action, to see why your dollars mean so much to people facing huge obstacles every day of their lives.

Tom and Kim are proud to have introduced some of their close friends and family to Renfrew and to see them now contributing to the organization and helping to expand the network of support that is so essential to ensuring its future. They also describe with pride how Renfrew has become important to their kids; how their daughter Kailey loved working in a classroom this year, coming home excited about what was happening for the children in her class, and how Connor, who is now a young man, has retained a sense of respect and a level of comfort around individuals with disabilities as a result of his time in one of Renfrew's integrated classrooms.

The Buchanans are pleased to see the successes of Renfrew's special children and to see the agency succeeding in helping thousands of kids every year, and there is satisfaction on a personal level to have helped along the way.



The best way to understand the work Renfrew does is to see it in action, to see why your dollars mean so much to people facing huge obstacles every day of their lives.



Child Development Centre (CDC)

The building committee, chaired by Doug Rogan, worked with EllisDon to complete the fit-out of our new location on the main floor of the Child Development Centre at the University of Calgary in accordance with the requirements of the building's platinum certification for environmental sustainability. The work was completed in time for classes to start there on January 4, 2010. This attractive new space is expansive, modern and functional for our kids and our staff.



Jim Chaput Memorial Fund



Jim Chaput believed that all children should have a place to go to help them to develop self-esteem and to reach their potential and, for many years, he quietly and tirelessly supported organizations dedicated to this kind of work. Renfrew was one of the organizations that he loved and contributed to. Upon his death, his wife Tina and their children designated memorial donations to Renfrew.

For Renfrew, this resulted in the establishment of a fund in his name to support the outfitting of the new Child Development Centre location. The fund received substantial donations from Bill Davis, who had worked closely with Jim at Canadian Hunter, and from Jim Reid at Brookfield Asset Management Inc., along with numerous smaller donations totalling over \$50,000.

Tina recalls that Jim often spoke admiringly of Janice McTighe and of the wonderful opportunities kids were receiving at Renfrew. He valued the great commitment of the staff and volunteers and likened Renfrew to “one great big family”. Tina and her family are proud of Jim’s legacy and are delighted to see Renfrew continuing to thrive.

“ Jim often spoke admiringly of Janice McTighe and of the wonderful opportunities kids were receiving at Renfrew ”

Shon & Kim Carey

Making Renfrew Available to More Kids & Families

Shon Carey was introduced to Renfrew and to Janice McTighe by a business associate. At that time, Renfrew was looking for a new Board Member and Janice was delighted to have Shon join the group. President of J&L Supply Company Ltd., the largest supplier of rockbits in Canada, he is now in his fifth year on the Renfrew Board. He brings to the organization strong business skills and an understanding of the issues, along with clear and concise advice.

It was shortly after Shon had been on the Board, that he and Kim enrolled their son Logan in the Elementary Education program. Logan is in his fourth year at Renfrew and Kim has been an active volunteer in his classroom since the beginning. This year, she has also joined the Gala committee and is prepared to spend many hours helping with preparations for the event.

Shon and Kim cite the quality and experience of Renfrew's staff as things that set the agency apart and contribute to the excellence of the programs. They also talk about the individual and intensive nature of the program provided for each child according to needs and strengths - no matter how severe the disability.

Support for Renfrew is personal for Shon and Kim, who would love to see Logan stay at Renfrew as long as possible, but they also want to see the school be available to all families who need its services. They are generous contributors who, in addition to their many hours of work each year, have donated funds to purchase buses and outfit classrooms, and have maintained a Platinum Sponsorship at the Gala. Their personal philosophy is that, if you want to see something done, you should roll up your sleeves and help make it happen... and they have certainly carried out that philosophy with their support for Renfrew.

“If you want to see something done, you should roll up your sleeves and help make it happen.”



Renfrew Buses

Renfrew's fleet of 40 specially adapted school buses needs ongoing replacement in order for the buses to perform reliably and meet Alberta Government safety standards. On average, 4 buses (costing \$60,000 each) must be replaced on a yearly basis. Generous gifts from our supporters make this possible.



Randy & Claudia Findlay Anything Renfrew Needs!

Randy and Claudia were introduced to Renfrew at the 2000 Charity Gala which they attended with Tom and Kim Buchanan, who are their friends and business associates. They were immediately drawn to Renfrew through Claudia's experience in working with children with developmental disabilities and having a nephew with Cerebral Palsy. They promptly became supporters. Claudia volunteered on the Gala committee, they donated funds to purchase a bus and tables at the Galas - and continue to provide financial support and anything else that is needed. It has been rewarding for them to know that they are making a difference in children's lives by supporting Renfrew.

The Findlays have found that Renfrew has wonderful staff and administration and that wonderful work is done with the funds available. They have seen the loving learning environment that facilitates the development of children with challenges. Randy and Claudia would advise a potential supporter to take a tour – and see the joy of the children and the care afforded by the staff. "If you think your heart was big and full before, you'll find it's twice the size when you leave!"



Tom & Marianne Spoletini

Children will Shape the Future of Our Community

Tom and Marianne first attended the Renfrew Charity Gala five years ago. According to Marianne, “As soon as Tom and I heard about Renfrew Educational Services, we knew that it was something we wanted to support. We had heard about all the wonderful things Renfrew had done for so many children, but after we attended our first dinner it was confirmed. Hearing the children sing in the choir that night, each in their own unique and beautiful voice, and all with such passion, really touched our hearts! It is a wonderful feeling to know that, in some way, we too can help enrich the lives of these children.”

Tom and Marianne have become valued contributors – with their support growing from that first Gala where they, and Tom’s company Spolumbos, donated a backyard barbeque event to the Live Auction. At the 2009 Gala, the Live Auction donation was a lunch with the Stampeders Football Club (where Tom once played in the CFL) for all of the Renfrew children, their families and the staff.

The Spoletinis talk about Renfrew as a world-class organization; stressing that, to understand the benefit and importance of this organization, one only needs to peer into the lives of the many children they help and observe the smiles on their faces, the sense of accomplishment they portray, and the gratitude they return.

They see the importance of what the Renfrew community does for the children and their parents and why it is so important that sponsors do as much as they can to keep this organization going. They believe that children are the most important investment in the future of our community; “They will not only shape our future, but each individual child will be a stepping-stone to its success”.



“ It is a wonderful feeling to know that, in some way, we too can help enrich the lives of these children. ”

Renfrew's Bus Leasing Program

Renfrew has a unique program to raise funds for the agency. The fleet of 40 school buses is available to transport groups to and from events and locations. The drivers have extensive training in defensive driving and emergency procedures. They are certified in CPR and First Aid and they will make sure that the experience in the vehicle is pleasant and safe.

The funds raised go directly towards providing services for children with special needs.

Bob & Cathy Viccars Putting Wheels on the Bus, and a Bus on the Road!

Bob and Cathy Viccars first became involved with Renfrew about 5 years ago when their friends, Tom and Kim Buchanan invited them to the Charity Gala – the theme that year was *Wheels on the Bus*. They donated funds to purchase a school bus for Renfrew at that first dinner.

That bus has since participated in all three of their children's weddings. As Cathy describes, "We never anticipated the bus becoming connected to our family as uniquely as it has but what a great use of our dollars to have a bus that can be utilized every day to transport the children to school, and then to have it become a part of such big family occasions for us personally. The drivers have been wonderful, ferrying guests and wedding parties and willing to be helpful in any way. The logo 'Helping Kids Soar' takes on a special meaning in those wedding photos!"

The Viccars cite the commitment, professionalism and energy that is poured into the organization, by every staff member they have come in contact with; it makes them want to continue to support the special children and their families that make up the Renfrew community. "Although we have been fortunate in our lives, we can see that, at any time, a child of our own may need the services that Renfrew offers. And even if we personally never require Renfrew's programs, we know how critical they are for families and children with high needs. Thankfully those services are available."

"It has been a privilege and honour to be associated with this quality organization; we are grateful to the Buchanans for introducing us."

// We donated funds to
purchase a bus for Renfrew
at that first dinner. //



Mike & Dale Lobsinger and Erica Kraft

In the Classroom

Mike and Dale accepted an invitation to tour Renfrew's Main School after Mike had attended the Gala for the first time in 2006. They were so impressed with what they saw that they encouraged their daughter Erika to accept a teaching position at Renfrew. Erika has taught at Renfrew for several years and Dale volunteers in her classroom on a weekly basis. Erika does indeed love her work at Renfrew.

Dale, whose background is as a public health nurse and who is familiar with special education, finds Renfrew to be an excellent place where the atmosphere is always positive. She enjoys helping the kids and notices the teamwork with everyone pitching in to make things work for all of the kids; she can see the results in the strides the kids are making.

In addition to donating a new bus to Renfrew, Mike and Dale have donated the funds to outfit a classroom at the new Child Development Centre location. They are aware of how expensive it can be to provide kids with the specialized services and equipment they need and are committed to supporting the special needs of Renfrew's kids and their families. According to Dale, "if more people could see the work that Renfrew is doing, they would become supporters. Renfrew is a very worthy cause".



The Bragoli/Karny Family

More Than Just a School

When Kate and Ian Bragoli came to Calgary 3 years ago to find help for their two and a half year old daughter Charlotte's special needs, they left behind their family, their friends and their entire support network. Luckily, the renowned pediatrician they had come here to see recommended Renfrew as the best school of its kind and fortunately, Charlotte was able to start at Renfrew almost immediately. Since then, Renfrew has become so much more than just Charlotte's school; Renfrew has become their support network in Calgary.

Having recently received the difficult news that Charlotte has Rett syndrome, Kate talks about how fortunate they are to have Renfrew in their lives. Having volunteered in the classroom and on field trips, she recognizes the passion that Renfrew staff members have for their work and for the children, and she values the emphasis on the whole quality of life for both the child and the family - not just academics. The family is delighted to have recently received the news that Charlotte will be able to stay on at Renfrew in the elementary grades.

Charlotte's Grandparents, Bill and Karen Karny, who live in Victoria, BC, have become staunch Renfrew supporters after seeing the difference Renfrew has made in the lives of their daughter and their grandchildren. Bill, who works with and supports not-for-profit groups, likes to ask front-line staff what they need to make their work more effective; this approach has led him to fund playgrounds at both the Special Services Centre and the new Child Development Centre.

Bill praises Renfrew's staff who display a combination of skill and dedication that is inspiring. "No job or event is too small for



them to throw themselves into wholeheartedly", he says. He is also a big fan of Renfrew's approach of including both children with special needs and their typical peers in the preschool classrooms; he feels that this does both populations a service, with an end result that builds a philosophy of inclusion within families and society.

Renfrew has become their support network in Calgary.

Bill and Karen want to ensure not just that their granddaughter will have the program she needs, but that other families will have access to the best possible services as well. They want to see Renfrew's services be available to more children in the future and they would encourage other families to get involved. "Renfrew has the ideal synergy between families and staff and this is the perfect place to join in. You will be welcomed with open arms."

Renfrew Staff - Bev Little

Contributing to Renfrew with every pay-cheque

Bev Little began many years ago to contribute to a fund, set up by Renfrew, for children whose families could not afford to send them to one of our programs. She continues to contribute from every pay-cheque and supports Renfrew's fundraising events. She also supports raffles and projects that Renfrew students hold to allow them to attend special events.

Bev registered her daughter Becky at Renfrew 27 years ago, and is glad she did because working at Renfrew changed the course of her life. Starting as a parent volunteer, Bev was thrilled to have the opportunity to become a Renfrew staff member after Becky moved to the Public School system. Bev often says that the past 26 years have been an amazing journey - one that has seen Renfrew grow from one classroom to today's five locations, helping thousands of children each year.

After 26 years, she is still a big fan of working at Renfrew and finds it to be an amazing place, set apart by the quality of leadership and the passion of the staff. Bev feels that she has received far more from working at Renfrew than she could ever give back, and encourages friends, family and Renfrew staff to support her favourite cause - Renfrew Educational Services.



“Working at Renfrew changed the course of her life.”



Exceptional Staff

All of Renfrew's supporters cite the exceptional quality of the staff as something that makes the agency stand out.

Renfrew staff members show their commitment and support for the organization in many ways: through their enthusiasm and dedication to the children, by attending and working at all of the fundraising events and through donations both financial and in items for the Gala auctions. Their efforts over the years have sustained the organization and helped it develop to what it is today.



Donors & Supporters September 2008 - August 2009

Over \$50,000

Anonymous Donations
EllisDon Construction Services Inc.
J & L Supply Co. Ltd.
Provident Energy Ltd.
The Arthur J.E. Child Foundation
Kim & Clare Wallace

\$10,000 & Up

Allies For Autism Foundation
ARC Resources Ltd.
Beattie Homes
Bolder Graphics Inc.
Brookfield Asset Management Inc.
Tom & Kim Buchanan
CN
Shon & Kim Carey
Dawn Carson
Murray Carson
FEI Calgary Chapter
Randall & Claudia Findlay
James K. Gray
John J. Komarnicki
Nicks Woodcraft Industries Ltd
Prosser Charitable Foundation
Prudential Steel Ltd.
Diego Romero
Saigon One Realty
Grant Sales
Tom & Marianne Spoletini
TransCanada PipeLines Ltd.

\$5,000 & Up

318080 Alberta Ltd.
Kelly & Patricia Brooke
Core Technical Services Inc.
Vincent & Kelly Davoli
E & H Dairy Bar Ltd
Fin Wall Site Services Ltd
Kajen Holdings Ltd.
Karny Holdings Ltd.
Janice McTighe
Mettle Resources Ltd
R. Garry & Shirley Edwards
Foundation
Donald Smith
Statement Enterprises Inc.
Stebnicki & Partners
Murray & Barbara Swanson
Bob & Cathy Viccars

\$2,500 & Up

J.F. (Forry) & Linnie Angus
Calgary Airport Authority
FirstEnergy Capital Corp.
Robert Graham
Scott Johnston
Malley Associates
Cheryl Midkiff
Nickle Family Foundation
Sarah & Blaine Penny
The Certified General Accountants
Association of Alberta
Mark N Walker
West Jet Airlines
Edward Wright



\$500 & Up

Allan Berg Racing Schools
 Andrew Arksey
 Marlene Arnst
 Assured Auto Body Inc.
 Brian Baker
 C. T. Pantazi Professional
 Corporation
 Calgary Rotary Challenger Park
 Tom Collins
 ConocoPhillips Canada
 Corner Framing Studio
 Eleanor Craighead
 EMCO Corporation
 EnCana Cares Foundation
 Robert & Nancy Engbloom

Kay Enns
 EOG Resources
 Fountain Tire
 Tresa Gibson
 Golden Acre Garden Sentres
 Gold's Gym McKenzie
 GPI Outdoor Designs Inc.
 Gord Graham
 Grant Thornton Assurance &
 Business Advisory Services
 Hair Today Gone Tomorrow
 Michael Hantzsch
 Brian & Marylou Hill
 Michael D. Horobec
 Lynda Howard

Hurst Construction
 Management Inc.
 Lance Hurtubise
 IHS Energy (Canada) Ltd
 Robert Jaggard
 Jaguar of Calgary
 Sharon Jones
 Karen Kinton
 Kirkman Bus Sales
 Melvin Konno
 Dorothy Krzywosz
 Ruth Kujat
 Kim LaCourse
 Brian & Liz LaLonde
 James Lawson

Norm & Beverley Little
 Michael E. & Dale Lobsinger
 Robert Lock
 Mark Mazerolle
 Ann M. McDonald
 Bruce McDonald
 Don & Jacquie McKechnie
 Meadow Creek Cedar Products
 Medallion Centre
 Mercuria Energy Canada Ltd
 Kevin Midkiff
 David Mitchell
 Bruce & Karen Monnery
 Shaun Monto
 Mount Engadine Lodge



\$500 & Up

Daniel O'Byrne
Olympia Trust Company
David & Gwyneth Parker
Peters Educational Service
Art Price
Professional Excavators Ltd
RBC Dominion Securities
RGO Office Products Partnership
Dale Schack & Connie Cudrak

SES Engineering Ltd.
Jared Shore
Morley & Cheryl Shore
Janalee Shutlak
Sinneave Family Foundation
Smart Electric Ltd
Songkla
Spalding Hardware Systems Ltd.
Starving Studios

Stikeman Elliott
Sundance Radio
Communications Ltd.
Teofista Elite
Tidal Energy Marketing Inc.
Time is Money Executive
Concierge Inc.
Michael Urquhart & Lorraine Chan
Cameron Vouri

Trung Vu
Wellpoint Systems Inc
Richard Whittingham
Karen Wills
Tomy Wong
Year Round Landscaping



Net proceeds from the 2009 Annual Charity Gala totalled \$670,000. The Gala was an outstanding success in light of the economic difficulties of the past couple of years and it highlights the strong support that exists for Renfrew in the community.

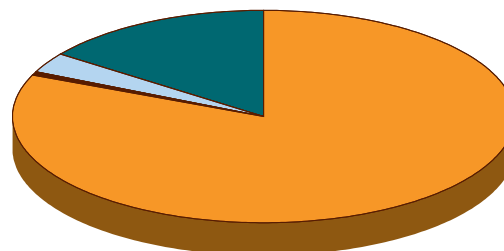
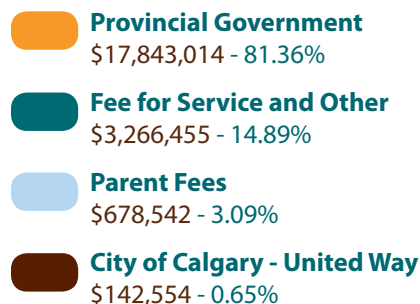


See **addendum**
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financial information.

Financial Information - Operating Fund

Operating Revenue

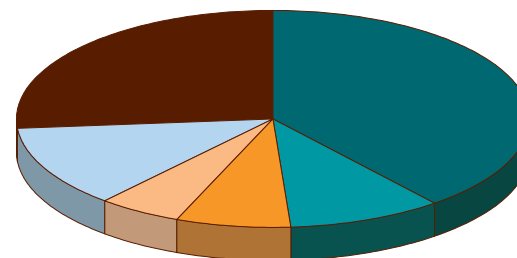
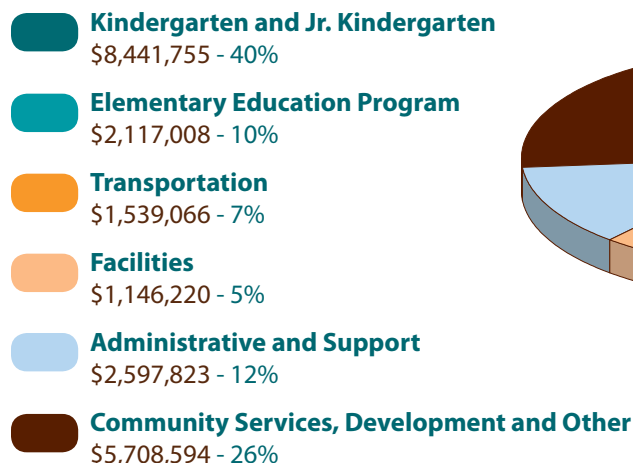
Fiscal Year Ended August 31, 2009



Total Revenue
\$ 21,930,565

Operating Expenditures by Program

Fiscal Year Ended August 31, 2009



Total Expenditures
\$ 21,550,466

Auditors: Deloitte & Touche LLP, Calgary, AB

Financial Institution: Royal Bank of Canada, Calgary, AB

A complete set of audited financial statements, with the report of our auditors, is available upon request by calling the administration office at 403.291.5038.

Our Vision

To create exceptional learning experiences, opening a world of possibilities for every child, while welcoming and supporting families.



Mission

We exist to serve children and families and to provide the best possible programs and services so that children can grow and work towards their potential.

Core Values

- Respect for each child and family
- Commitment to continual learning and innovation
- Dedication to safe and caring environments
- Commitment to meet the needs of children, families and staff
- Honouring our legacy into the future

Guiding Principles

- We believe that early intervention is crucial to the development of every child.
- We believe that children deserve the best intervention and program planning to reach their full potential.
- We believe that both the dignity and worth of the family must be respected and enhanced at all times.
- We believe in family centred practice.
- We believe that individuals and families are unique, both culturally and economically. Our programs are flexible and responsive to these inherent differences.
- We are committed to supporting professional staff that possesses the knowledge, attitudes and skills necessary to meet the needs of children and their families.

Board of Directors



Tom Buchanan, Chairman

Tom has 20 years of senior financial and management experience, primarily in the oil and gas industry and is presently Chief Executive Officer of Provident Energy Trust. Tom is married with three children.



Forry Angus, Treasurer

Forry is President of Lyfor Insurance Services Ltd. and has been a member of the Rotary Club of Calgary since 1989. Forry is married and has four grown children and four grandchildren.



Dave Allan, Secretary

Dave is Manager, Western Canada Gas Finance with ConocoPhillips and has been in the oil and gas business since starting his career with Canadian Hunter Exploration Ltd. Dave is married with six children.



Vince Davoli, Director

Vince is Senior Vice President, Western Canada, at EllisDon and has been in the construction industry for over 20 years. He is married and the father of three children.



Shon Carey, Director

Shon is President of J&L Supply Co. and has been in the oil and gas industry for over 20 years. He is married and the father of one child.

Senior Administration

Janice McTighe

Executive Director

Kim LaCourse

Associate Executive Director

Bruce Monnery

Director of Finance and Administration

Cathy Gable

Director of Community Services

Mary lou Hill

Director of Education



Renfrew Educational Services is a not-for-profit society and registered charity, operating as an independent school. The agency began in 1974 as a community kindergarten class located in the Renfrew Boys and Girls Club.

We now have an annual enrollment of over 650 children at our five Calgary locations. Additionally, the Community Services Department of Renfrew provides services to over 3,700 children attending other Calgary area schools.







Janice McTighe Centre

T 403.291.5038 **F** 403.291.2499

2050 – 21 St. NE, Calgary, AB T2E 6S5

www.renfreweducation.org

Bowness Centre

8620-48 Ave. NW

Child Development Centre

3820-24 Ave. NW

Park Place Centre

3688-48 Ave. NE

Sundance Centre

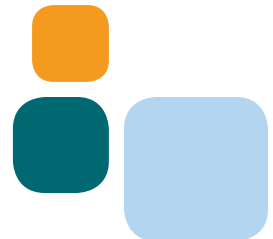
75 Sunpark Dr. SE

Silverwood Centre

8604-48 Ave. NW

Charitable Registration No. 107886129 RR0001

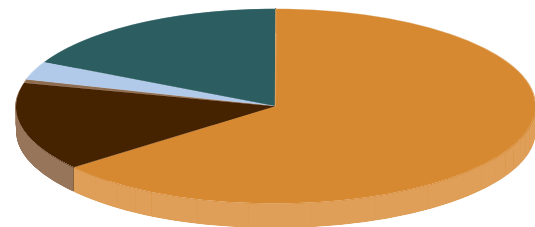
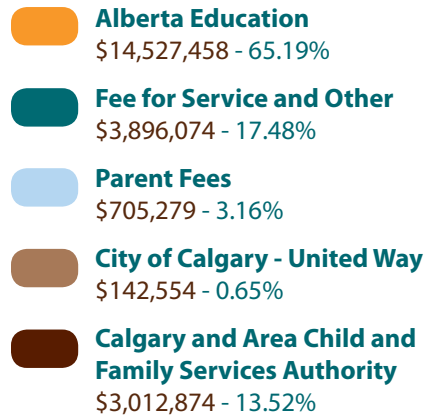
Funded by: Alberta Education, Calgary and Area Child and Family Services Authority, City of Calgary - Family and Community Support Services and United Way of Calgary, Foundations and Private donors.



Financial Information - Operating Fund

Operating Revenue

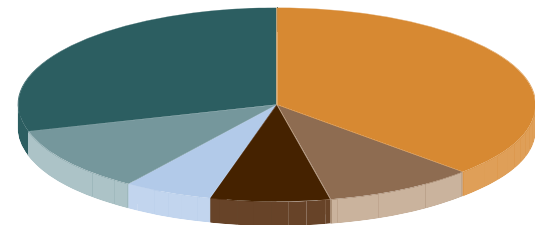
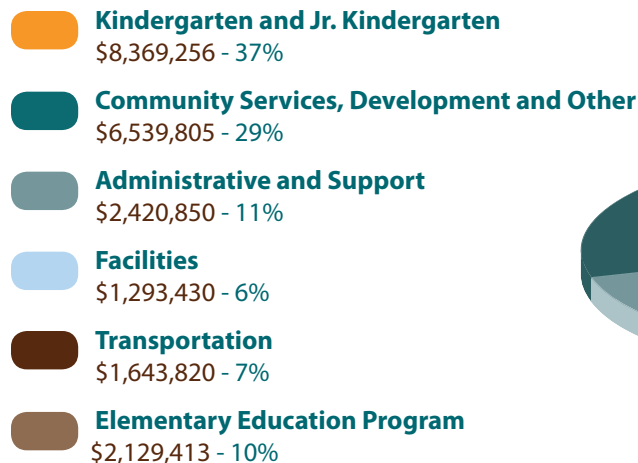
Fiscal Year Ended August 31, 2011



Total Revenue
\$ 22,286,175

Operating Expenditures by Program

Fiscal Year Ended August 31, 2011



Total Expenditures
\$ 22,396,574

Auditors: Deloitte & Touche LLP, Calgary, AB

Financial Institution: Royal Bank of Canada, Calgary, AB

A complete set of audited financial statements, with the report of our auditors, is available upon request by calling the administration office at 403.291.5038.