

## TERMS OF USE

The Site is the property of [RENFREW EDUCATIONAL SERVICES] (“[RENFREW EDUCATIONAL SERVICES]”).

These Terms of Use apply to the [RENFREW EDUCATIONAL SERVICES] websites located at [www.renfreweducation.org](http://www.renfreweducation.org) and all associated sites, interactive applications, online services, email communications, advertisements, computer servers and networks linked to [www.renfreweducation.org](http://www.renfreweducation.org) by [RENFREW EDUCATIONAL SERVICES], its subsidiaries and affiliates (collectively, the “Site”).

BY USING THE SITE, YOU AGREE TO THESE TERMS OF USE. IF YOU DO NOT AGREE WITH THE TERMS AND CONDITIONS SET OUT IN THESE TERMS OF USE, YOU MUST IMMEDIATELY CEASE USING AND ACCESSING THE SITE AND ANY CONTENT, SERVICES OR PRODUCTS CONTAINED IN OR AVAILABLE FROM THE SITE.

[RENFREW EDUCATIONAL SERVICES] reserves the right, at its sole discretion, to change, modify, add or remove portions of these Terms of Use, at any time. It is your responsibility to check these Terms of Use periodically for changes. Your continued use of the Site following the posting of changes will mean that you accept and agree to the changes. As long as you comply with these Terms of Use, [RENFREW EDUCATIONAL SERVICES] grants you a personal, non-exclusive, non-transferable, limited privilege to enter and use the Site.

### **Content**

All text, graphics, user interfaces, visual interfaces, photographs, trademarks, logos, sounds, music, artwork and computer code (collectively, “Content”), including but not limited to the design, structure, selection, coordination, expression, “look and feel” and arrangement of such Content, contained on the Site is owned by [RENFREW EDUCATIONAL SERVICES], clients of [RENFREW EDUCATIONAL SERVICES] or former clients of [RENFREW EDUCATIONAL SERVICES], and is protected by trade dress, copyright, and trademark laws, and various other intellectual property rights and unfair competition laws.

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You may use information on [RENFREW EDUCATIONAL SERVICES] products and services (such as case studies, sample work, and similar materials) purposely made available by [RENFREW EDUCATIONAL SERVICES] for downloading from the Site, provided that you (1) not remove any proprietary notice language in all copies of such documents, (2) use such information only for your personal, non-commercial informational purpose and do not copy or post such information on any networked computer or broadcast it in any media, (3) make no modifications to any such information, and (4) not make any additional representations or warranties relating to such documents.

### **Your Use of the Site**

You may not use any "deep-link", "page-scrape", "robot", "spider" or other automatic device, program, algorithm or methodology, or any similar or equivalent manual process, to access, acquire, copy or monitor any portion of the Site or any Content, or in any way reproduce or circumvent the navigational structure or presentation of the Site or any Content, to obtain or attempt to obtain any materials, documents or information through any means not purposely made available through the Site. [RENFREW EDUCATIONAL SERVICES] reserves the right to bar any such activity.

You may not attempt to gain unauthorized access to any portion or feature of the Site, or any other systems or networks connected to the Site or to any [RENFREW EDUCATIONAL SERVICES] server, or to any of the services offered on or through the Site, by hacking, password "mining" or any other illegitimate means.

You may not probe, scan or test the vulnerability of the Site or any network connected to the Site, nor breach the security or authentication measures on the Site or any network connected to the Site. You may not reverse look-up, trace or seek to trace any information on any other user of or visitor to the Site, or any other customer of [RENFREW EDUCATIONAL SERVICES], including any [RENFREW EDUCATIONAL SERVICES] account not owned by you, to its source, or exploit the Site or any service or information made available or offered by or through the Site, in any way where the purpose is to reveal any information, including but not limited to personal identification or information, other than your own information, as provided for by the Site.

You agree that you will not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of the Site or [RENFREW EDUCATIONAL SERVICES]'s systems or networks, or any systems or networks connected to the Site or to [RENFREW EDUCATIONAL SERVICES].

You agree not to use any device, software or routine to interfere or attempt to interfere with the proper working of the Site or any transaction being conducted on the Site, or with any other person's use of the Site.

You may not forge headers or otherwise manipulate identifiers in order to disguise the origin of any message or transmittal you send to [RENFREW EDUCATIONAL SERVICES] on or through the Site or any service offered on or through the Site. You may not pretend that you are, or that you represent, someone else, or impersonate any other individual or entity.

You may not use the Site or any Content for any purpose that is unlawful or prohibited by these Terms of Use, or to solicit the performance of any illegal activity or other activity which infringes the rights of [RENFREW EDUCATIONAL SERVICES] or others.

[RENFREW EDUCATIONAL SERVICES] may make changes to any products or services represented on the Site, at any time, without notice. The materials on the Site with respect to products and services may be out of date, and [RENFREW EDUCATIONAL SERVICES] makes no commitment to update the materials on the Site with respect to such products and services.

### **Accounts, Passwords and Security**

Certain features or services offered on or through the Site may require you to open an Account (including setting up a User ID and Password). You are entirely responsible for maintaining the confidentiality of the information you hold for your account, including your password, and for any and all activity that occurs under your account as a result of your failing to keep this information secure and confidential. You agree to notify [RENFREW EDUCATIONAL SERVICES] immediately of any unauthorized use of your account or password, or any other breach of security. You may be held liable for losses incurred by [RENFREW EDUCATIONAL SERVICES] or any other user of or visitor to the Site due to someone else using your User ID, Password or Account as a result of your failing to keep your account information secure and confidential.

You may not use anyone else's User ID, Password or Account at any time without the express permission and consent of the holder of that User ID, Password or Account. [RENFREW

EDUCATIONAL SERVICES] cannot and will not be liable for any loss or damage arising from your failure to comply with these obligations.

## **Privacy**

[RENFREW EDUCATIONAL SERVICES]'s Privacy Policy applies to use of this Site, and its terms and conditions are made a part of these Terms of Use by this reference. To view [RENFREW EDUCATIONAL SERVICES]'s Privacy Policy, click [here](#). Additionally, by using the Site, you acknowledge and agree that Internet transmissions are never completely private or secure. You understand that any message or information you send to the Site may be read or intercepted by others, even if there is a special notice that a particular transmission is encrypted.

## **Links to Other Sites and to the [RENFREW EDUCATIONAL SERVICES] Site**

This Site may contain links to other independent third-party Web sites ("Linked Sites"). These Linked Sites are provided solely as a convenience to our visitors. Such Linked Sites are not under [RENFREW EDUCATIONAL SERVICES]'s control, and [RENFREW EDUCATIONAL SERVICES] is not responsible for and does not endorse the content of such Linked Sites, including any information or materials contained on such Linked Sites. You will need to make your own independent judgment regarding your interaction with these Linked Sites.

## **Disclaimers**

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AND ANY LINKED SITES. YOUR SOLE REMEDY AGAINST [RENFREW EDUCATIONAL SERVICES] FOR DISSATISFACTION WITH THE SITE OR ANY CONTENT IS TO STOP USING THE SITE OR ANY SUCH CONTENT. THIS LIMITATION OF RELIEF IS A PART OF THE BARGAIN BETWEEN THE PARTIES.

The above disclaimer applies to any damages, liability or injuries caused by any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communication line failure, theft or destruction of or unauthorized access to, alteration of, or use, whether for breach of contract, tort, negligence or any other cause of action.

[RENFREW EDUCATIONAL SERVICES] reserves the right to do any of the following, at any time, without notice: (1) to modify, suspend or terminate operation of or access to the Site, or any portion of the Site, for any reason; (2) to modify or change the Site, or any portion of the Site, and any applicable policies or terms; and (3) to interrupt the operation of the Site, or any portion of the Site, as necessary to perform routine or non-routine maintenance, error correction, or other changes.

### **Limitation of Liability**

Except where prohibited by law, in no event will [RENFREW EDUCATIONAL SERVICES] be liable to you for any indirect, consequential, exemplary, incidental or punitive damages, including lost profits, even if [RENFREW EDUCATIONAL SERVICES] has been advised of the possibility of such damages.

If, notwithstanding the other provisions of these Terms of Use, [RENFREW EDUCATIONAL SERVICES] is found to be liable to you for any damage or loss which arises out of or is in any way connected with your use of the Site or any Content, [RENFREW EDUCATIONAL SERVICES]'s liability shall in no event exceed the greater of (1) the total of any fees, subscription or similar payment made to [RENFREW EDUCATIONAL SERVICES] with respect to any feature of or on the Site made prior to the date of the initial claim made against [RENFREW EDUCATIONAL SERVICES] (but not including amounts paid for creative, development, consultation, project management or similar services, or any amounts paid for software licences, goods, materials or similar fees related to projects outside the scope of the Site), or (2) CDN \$100.00. Some jurisdictions do not allow limitations of liability, so the foregoing limitation may not apply to you.

### **Indemnity**

You agree to indemnify and hold [RENFREW EDUCATIONAL SERVICES], its officers, directors, shareholders, predecessors, successors in interest, employees, agents, subsidiaries and affiliates, harmless from any demands, loss, liability, claims or expenses (including attorneys' fees), made against [RENFREW EDUCATIONAL SERVICES] by any third party due to or arising out of or in connection with your use of the Site.

### **Violation of These Terms of Use**

[RENFREW EDUCATIONAL SERVICES] may disclose any information we have about you (including your identity) if we determine that such disclosure is necessary in connection with any investigation or complaint regarding your use of the Site, or to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) [RENFREW EDUCATIONAL SERVICES]'s rights or property, or the rights or property of visitors to or users of the Site, including [RENFREW EDUCATIONAL SERVICES]'s customers. [RENFREW EDUCATIONAL SERVICES] reserves the right at all times to disclose any information that [RENFREW EDUCATIONAL SERVICES] deems necessary to comply with any applicable law, regulation, legal process or governmental request. [RENFREW EDUCATIONAL SERVICES] also may disclose your information when [RENFREW EDUCATIONAL SERVICES] determines that applicable law requires or permits such disclosure, including exchanging information with other companies and organizations for fraud protection purposes.

You acknowledge and agree that [RENFREW EDUCATIONAL SERVICES] may preserve any transmittal or communication by you with [RENFREW EDUCATIONAL SERVICES] through the Site or any service offered on or through the Site, and may also disclose such data if required to do so by law or [RENFREW EDUCATIONAL SERVICES] determines that such preservation or disclosure is reasonably necessary to (1) comply with legal process, (2) enforce these Terms of Use, (3) respond to claims that any such data violates the rights of others, or (4) protect the rights, property or personal safety of [RENFREW EDUCATIONAL SERVICES], its employees, users of or visitors to the Site, and the public.

You agree that [RENFREW EDUCATIONAL SERVICES] may, in its sole discretion and without prior notice, terminate your access to the Site and/or block your future access to the Site if we determine that you have violated these Terms of Use or other agreements or guidelines which may be associated with your use of the Site. You also agree that any violation by you of these Terms of Use will constitute an unlawful and unfair business practice, and will cause irreparable harm to [RENFREW EDUCATIONAL SERVICES], for which monetary damages would be

inadequate, and you consent to [RENFREW EDUCATIONAL SERVICES] obtaining any injunctive or equitable relief that [RENFREW EDUCATIONAL SERVICES] deems necessary or appropriate in such circumstances. These remedies are in addition to any other remedies [RENFREW EDUCATIONAL SERVICES] may have at law or in equity.

You agree that [RENFREW EDUCATIONAL SERVICES] may, in its sole discretion and without prior notice, terminate your access to the Site, for cause, which includes (but is not limited to) (1) requests by law enforcement or other government agencies, (2) a request by you (self-initiated account deletions), (3) discontinuance or material modification of the Site or any service offered on or through the Site, or (4) unexpected technical issues or problems.

If [RENFREW EDUCATIONAL SERVICES] does take any legal action against you as a result of your violation of these Terms of Use, [RENFREW EDUCATIONAL SERVICES] will be entitled to recover from you, and you agree to pay, all reasonable attorneys' fees and costs of such action, in addition to any other relief granted to [RENFREW EDUCATIONAL SERVICES]. You agree that [RENFREW EDUCATIONAL SERVICES] will not be liable to you or to any third party for termination of your access to the Site as a result of any violation of these Terms of Use.

#### **Governing Law; Dispute Resolution**

You agree that all matters relating to your access to or use of the Site, including all disputes, will be governed by the laws and courts of Alberta without regard to its conflicts of laws provisions, and waive any objection to such jurisdiction or venue. The preceding provision regarding venue does not apply if you are a consumer based in the European Union. If you are a consumer based in the European Union, you may make a claim in the courts of the country where you reside. Any claim under these Terms of Use must be brought within one (1) year after the cause of action arises, or such claim or cause of action is barred. No recovery may be sought or received for damages other than out-of-pocket expenses, except that the prevailing party will be entitled to costs and attorneys' fees. In the event of any controversy or dispute between [RENFREW EDUCATIONAL SERVICES] and you arising out of or in connection with your use of the Site, the parties shall attempt, promptly and in good faith, to resolve any such dispute. If we are unable to resolve any such dispute within a reasonable time (not to exceed thirty (30) days), then either party may submit such controversy or dispute to mediation. If the dispute cannot be resolved through mediation, then the parties shall be free to pursue any right or remedy available to them under applicable law.

#### **Void Where Prohibited**

[RENFREW EDUCATIONAL SERVICES] administers and operates the [www.renfreweducation.org](http://www.renfreweducation.org) site from a location in Canada; other [RENFREW EDUCATIONAL SERVICES] sites may be administered and operated from various locations outside Canada. [RENFREW EDUCATIONAL SERVICES] reserves the right to limit, at its sole discretion, the provision and quantity of any feature, product or service to any person or geographic area. Any offer for any feature, product or service made on the Site is void where prohibited. If you choose to access the Site from outside Canada, you do so on your own initiative and you are solely responsible for complying with applicable local laws.

### **Miscellaneous**

You may not use or export or re-export any Content or any copy or adaptation of such Content, or any product or service offered on the Site, in violation of any applicable laws or regulations, including without limitation Canadian export laws and regulations.

If any of the provisions of these Terms of Use are held by a court or other tribunal of competent jurisdiction to be void or unenforceable, such provisions shall be limited or eliminated to the minimum extent necessary and replaced with a valid provision that best embodies the intent of these Terms of Use, so that these Terms of Use shall remain in full force and effect. These Terms of Use constitute the entire agreement between you and [RENFREW EDUCATIONAL SERVICES] with regard to your use of the Site, and any and all other written or oral agreements or understandings previously existing between you and [RENFREW EDUCATIONAL SERVICES] with respect to such use are hereby superseded and cancelled.

Other than as provided in a purchase agreement you enter into with [RENFREW EDUCATIONAL SERVICES], [RENFREW EDUCATIONAL SERVICES] will not accept any counter-offers to these Terms of Use, and all such offers are hereby categorically rejected. [RENFREW EDUCATIONAL SERVICES]'s failure to insist on or enforce strict performance of these Terms of Use shall not be construed as a waiver by [RENFREW EDUCATIONAL SERVICES] of any provision or any right it has to enforce these Terms of Use, nor shall any course of conduct between [RENFREW EDUCATIONAL SERVICES] and you or any other party be deemed to modify any provision of these Terms of Use. These Terms of Use shall not be interpreted or construed to confer any rights or remedies on any third parties.



## **Feedback and Information**

Any feedback or information you provide at or through this Site shall be deemed to be non-confidential. [RENFREW EDUCATIONAL SERVICES] shall be free to use such information on an unrestricted basis.

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